



Provider Communication

Subject: Repayment of Outstanding Prospective Payment Balance	Priority: High
Date: March 18, 2005	Message ID: ACSBNR03182005_3

Dear Provider,

As you are aware, beginning April 2003, the Department of Community Health (the Department) made Prospective Payments during the transition of the third party administrator from EDS to ACS. The Prospective Payment Program was designed to provide interim cash payments to providers to ensure there was an adequate cash flow while the Department and ACS implemented the new system. The payments were in lieu of customary claims payments and were made with the understanding that the state would be reimbursed by the provider after the system was able to adjudicate and pay the claims.

Over the past two years, the Department has taken many measures to recover the outstanding Prospective Payments:

1. The Department has recouped a percentage of weekly claims payments as a mechanism to satisfy outstanding prospective payment balances due. The percentage has increased over time and is currently at 50%.
2. All providers were provided a Financial Summary Report on two separate occasions that detailed weekly financial transactions, including prospective payments, recoupments, and claims payments amounts. Providers may request a current report at any time.
3. A special unit was formed to assist with inquiries regarding the payment information reflected on the Financial Summary Report.

We are now finalizing our efforts to collect any remaining balance stilled owed. The Department has reviewed its records to identify all providers (except COS 680 & 681 providers) with current claims activity that is insufficient to repay the Department by the end of the state fiscal year, June 30, 2005. Starting in March 2005, **providers that meet this criteria:** Non-COS 680 & 681 providers with outstanding prospective payment balances and insufficient claims activity to repay the amounts due, will be issued a letter requesting that they remit full payment within sixty (60) calendar days of the date of the letter.

The special recoupment strategy, announced in the November 11, 2004 Banner Message, that was developed for Categories of Service 680 (MRWP) & 681 (CHSS) will remain in effect until further notice.

The Department would be appreciative of any providers who would like to settle their outstanding Prospective Payment balance or make alternative arrangements to accelerate their payment schedule. Providers may do so by contacting us at ar-inquiry@dch.state.ga.us or sending payments as follows:

Make Check Payable to: Department of Community Health

Cash not accepted

Mail to: Department of Community Health BRS – Advanced Payment Refunds PO Box 409886 Atlanta, GA 30384-9886	If you would like to overnight your refund, Send to: Department of Community Health Attn: Lockbox 409886 BRS – Advanced Payment Refunds 6000 Feldwood Road College Park, GA 30349
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Please direct all questions regarding this notice to ar-inquiry@dch.state.ga.us. To expedite your inquiry, please include your Payee Name and Number.